



Presentation to CMSST

April 15th, 2010

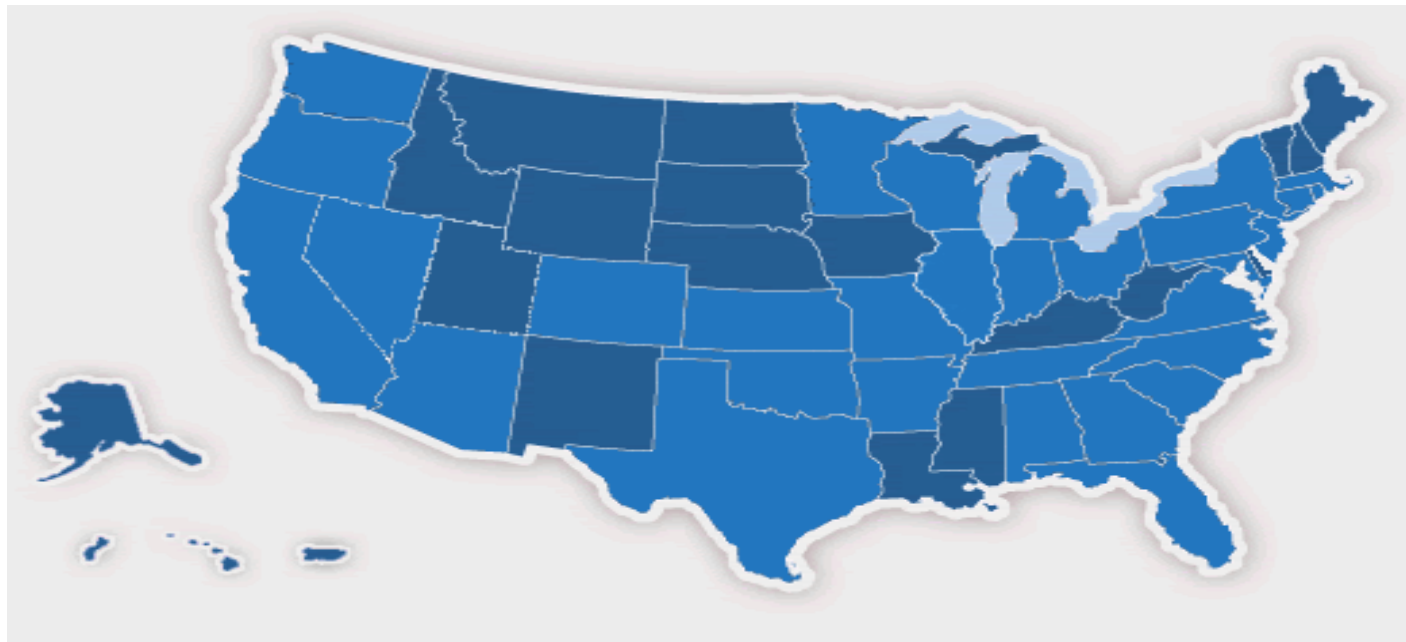


National Map

BrightStar has over 150 office's nationwide in 32 States.

Corporate offices are located in Gurnee, IL. Our San Antonio location is locally owned and operated.

Go to www.brighstarcare.com for state and zip code locations.



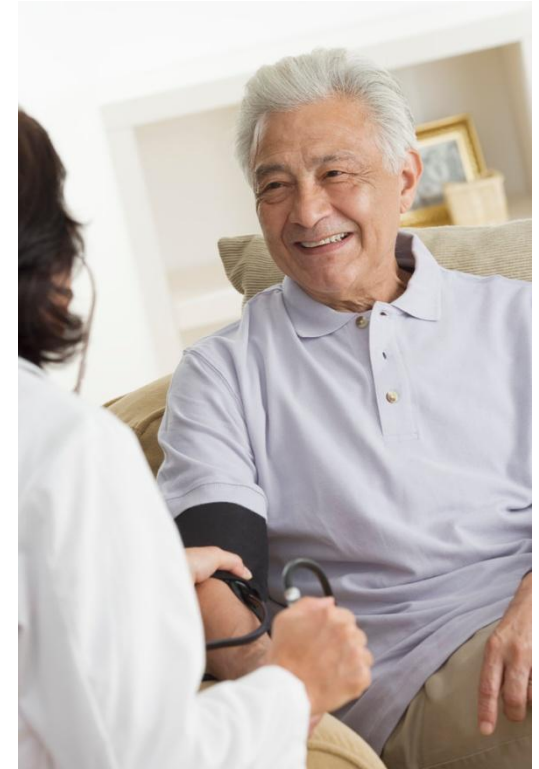
Core Competencies

- Private Duty Home Care
 - Widest range of private duty services available: Simple companion care through medical care: blood draws, infusion therapy, wound care
 - CNAs, LVNs, RNs
- Medical Staffing to Facilities
 - Temp
 - Temp to Perm
 - Perm Placement



What Makes us Different

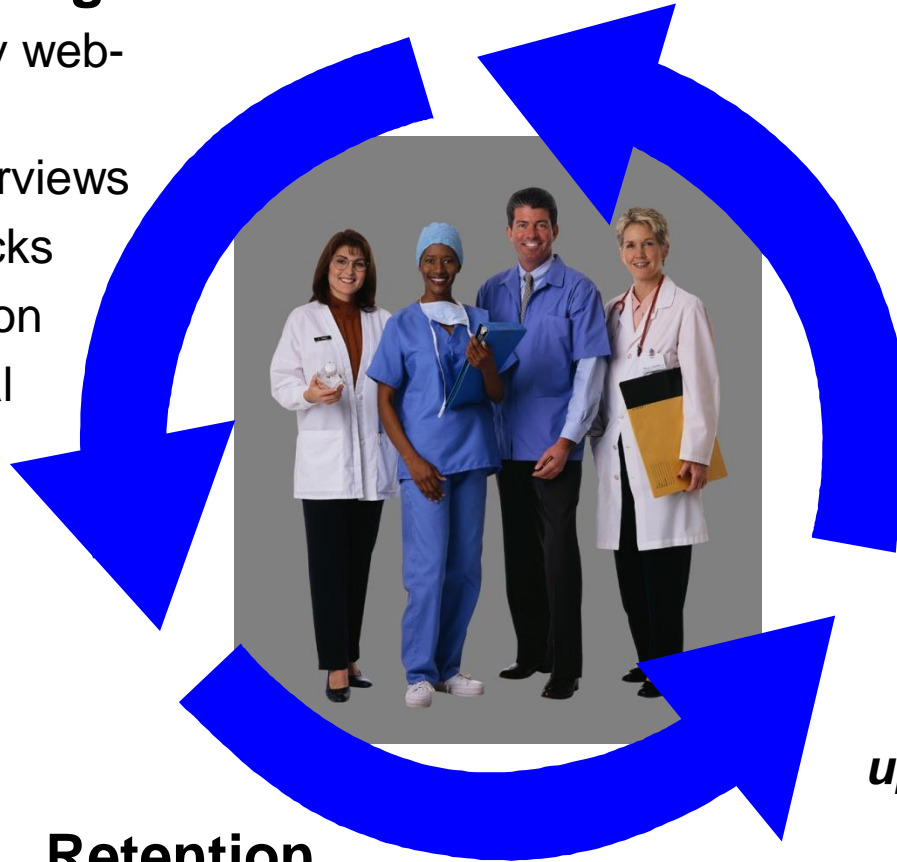
- RN Oversight on every case
- No minimum service length
- Continuous care for family:
 - ✓ same caregiver
 - ✓ non-medical to medical
 - ✓ Work with Medicare Agencies and Hospice
- 24/7 “live” phone answer by staff
- Multiple levels of backup: RN and CNA on call – we never cancel a shift



A Culture of High Quality Care

Hiring / Recruiting

- Rigorous, entirely web-based process
- Face-to-face interviews
- Background checks
- License verification
- Employee referral program
- Drug tests
- Tests:
 - CNA
 - Alzheimer's
 - BBP
 - HIPAA
 - Red Flag



Retention

- Monthly Recognition Awards
- Bonus for Referrals

Ongoing Certification & Training

- Fall Prevention Certification
- Alzheimer's training
- Parkinson's training
- CPR Certification

***Web-based system
auto alerts for
upcoming expirations***

**Making more possible is what we're
all about.**

Let us know how we can help.

Christopher Gutierrez

Director of Business Development

Phone # 210 377 3355

Email: chris.gutierrez@brightstarcare.com

Address: 7400 Blanco Rd – Suite 111

San Antonio, TX 78216

